

We can confirm that an incident involving one of our buses occurred earlier today. This incident occurred due to another bus hitting the rear-end of our bus, resulting in the vehicle catching fire, with no fault on driving parameters. Due to our rigorous safety measures and the prompt response of our well-trained staff, we were able to disembark the passengers in time with no harm to any passenger during this occurrence. Disembarked passengers received prompt assistance in reaching their intended destinations.

Safety and welfare of our passengers is our top priority, and we have made substantial investments in implementing stringent safety protocols and providing comprehensive training to our staff to effectively manage unforeseen situations such as this one. Our Coach Captains and Coach Hosts are trained to respond quickly and calmly in emergencies, and today's incident serves as a testament to the effectiveness of our safety procedures.

It's important to note that our buses are in full compliance with the Central Motor Vehicle Act, and have travelled over 5 crore kilometres without any previous fire incidents.

We are currently conducting a thorough investigation into the cause of the incident, and we are committed to taking all necessary measures to prevent similar occurrences in the future. We want to reassure everyone that we remain fully dedicated to delivering safe and dependable transportation services.

We extend our deepest gratitude to the first responders and our dedicated staff who acted swiftly to ensure the safety of our passengers.

For further updates and information regarding this incident, we kindly ask the media and the public to not believe any rumors raised by vested interest groups and contact our designated spokesperson for any clarity.